

Access Statement For Georgian Lodge

Introduction

The Georgian Lodge is located in the heart of the city centre. Bedrooms are located on lower ground, 1st, 2nd and 3rd floors. Unfortunately we have no ground floor bedrooms. Reception/Dining room is located on ground floor. There is not a lift on the premises. There are two flights of stairs between floors. The entrance has 3 steps up to the front porch with hand rail each side. Guests are provided with a front door key to allow unrestricted access.

Pre-Arrival

Rooms all have en-suite shower and toilet, wifi internet access throughout and ADSL modems in reception. We are close to Exeter central station a 5 minute walk and Exeter St.Davids Station is about a 10 minute walk. We are located on a bus route to the hospital. The Cathedral & shopping precincts are a 10 minute walk, Exeter Quay is a 20 minute walk. Airport is 5 miles. Taxi rank is located close by in the square. Premises only suitable for guests with mobility impairment/visual/hearing impairment who are accompanied to ensure the safety of the guest.

Arrival & Car Parking Facilities

Subject to space available guests are offered a free parking permit on arrival for parking in the Bystock Terrace council car park outside the lodge. These permits are valid from 4pm until 10 am the following day. If cars are left between 10 am and 4 pm then the meter must be used. Luggage can be unloaded outside the premises. The inner front door is always locked but a free phone is available by the porch on arrival to allow access. There may be a 2-3 minutes wait between guests' arrival and access. A handrail is located by the porch steps. We are able to assist guests with luggage if required.

Main Entrance & Reception

Main entrance is via 4 steps leading to the porch. The steps are irregular the maximum height being approx. 20cm high. Depth approx. 30cm and width approx. 82cm. Reception is located on ground floor. The front cannot be ramped in compliance with grade 2 listing. Free wifi internet access code available on arrival. Lighting is bright. Additional keys are available on request. Seating is available outside the premises as it is a non-smoking establishment and seating is available in reception.

Public Areas - General (Internal)

Dining room/Reception area has bright lighting with carpet throughout. Ground floor lighting continuously on but landing lighting on sensors. Corridors and landings carpeted. There are two flights of stairs between floors.

Public Areas - WC

There is a public WC on lower ground floor. Key provided upon request.

The ground floor hallway and staircase to the first floor has continuous lighting during the day and sensor lighting at night. The staircase to the second and third floors and corridors and landings has push button light controls. The hallway, corridors, landings and stairs have short-pile carpeting throughout. There are 18 stairs to the first floor, a further 17 to the second floor and a further 15 to the third floor. The stairs have a wooden banister rail to the left. The majority of the steps are 17cm high, 23cm deep and 80cm wide although not all are uniform. There are manual wood and partially glazed fire doors leading to the bedroom corridors off each landing.

Restaurant / Dining Room, Bar & Lounges, Take Away & Cafe

Breakfast is served in our Dining Room and is accessed from hall. The entry is level with wooden manual door. There are 8 dining tables plus high chair available if required. Chairs are without arms and there is bench seating in the reception area. Tables have a central pedestal. Menus may be provided in larger print by prior arrangement. Special

dietary requirements can be catered for by request. For all other meals there is a varied selection of cafes and restaurants within walking distance of the hotel. Guests are welcome to bring or order take-away meals into their hotel room.

Laundry

Laundry facilities are not available on the premises but there is a launderette within a 5 min. walk in Richmond Road.

Shop

There is a Co-op shop within 5 min walk from the Lodge which opens from 7 am until 10 pm. Main High St is only a 10 minute walk from the property.

Treatment Room/s

Not available

Leisure Facilities

Pyramids Swimming Pool and gym within 20 minute walk at Heavitree.

Outdoor Facilities

There is Bury Meadow Park and childrens play area 5 minutes walk in New North Road. At Exeter Quay cycles can be hired as well as canoes etc from Saddles & Paddles.

Conference & Meeting Rooms, Banqueting, Clubs, Entertainment

Not available

Bedrooms

The property is centrally heated with thermostat controls on radiators. Beds are made with duvets. Hospitality tray is provided, each room

has hairdryer, clock radio and TV with remote control. We have a family room on third floor with zip link beds for kingsize or twin option plus double sofa bed for children. Cot can be provided upon prior request.

Bathroom, Shower-Room & WC

All rooms have en-suite shower and toilet. Toiletries provided. Travel toothbrushes can be obtained from reception. Flooring is vinolay.

Additional information

Mobile networks generally good from the property. Wifi internet access throughout and two ADSL modems are located in reception area. We are totally non-smoking. Should evacuation be necessary fire alarm will ring continuously. Guests who need assistance e.g. sight impairment please advise on arrival and we will ensure that you are evacuated safely. Medicines can be stored in our main fridge but access would not be available to it 24 hrs a day. A folder in each room gives information on local restaurants and take-aways. Leaflets on surrounding areas are available from reception. Further information regarding Georgian Lodge routines and emergencies is displayed on the inside of each bedroom door.

Contact Information

- Address: Georgian Lodge, 5 Bystock Terrace, Exeter, EX4 4HY
- Telephone: 01392 213079
- Fax: 01392 218445
- Email: reservations@georgianlodge.com
- Website: www.exeterhotels.com
- Hours of operation: 07.00 - 22.00 hrs
- Emergency number: 01392 213079
- Local carers: NHS Walk-In Centre located Sidwell St, Exeter
- Local Equipment Hire Companies: Shop Mobility located in Paris St Exeter
- Local Public Transport Numbers: Bus Station 01392 427711
South West Trains 02382 213600

- Local Accessible Taxi Numbers: A.1 taxis 01392 218888 1st Call
Taxi 01392 661122